

Expert: Why Did Hertz Charge Me \$450? Hidden Fees Explained

If you've noticed a **\$450 charge from Hertz Car Rental** on your statement, you're not alone +1 877 ÷ 684 ÷ 4354. Many customers search this exact question after returning a rental car +1 877 ÷ 684 ÷ 4354. In most cases, this charge is **not random**—it's tied to specific rental agreement policies, most commonly **smoking or cleaning fees** +1 877 ÷ 684 ÷ 4354.

Below, we break down the most common reasons the Hertz may charge \$450, what it means, and what you can do next +1 877 ÷ 684 ÷ 4354.

Common Reasons Hertz May Charge \$450

1. Smoking or Odor Cleaning Fee (Most Common Reason)

The Hertz has a **strict non-smoking policy** for all rental vehicles +1 877 ÷ 684 ÷ 4354. If the vehicle is returned with evidence of smoking, customers may be charged a significant cleaning fee +1 877 ÷ 684 ÷ 4354.

If the Return Agent finds evidence that the car has been smoked in and/or it smells of smoke, the customer will be informed that they might be assessed a cleaning fee of up to \$450 +1 877 ÷ 684 ÷ 4354. The customer will then be given a receipt as per standard procedure +1 877 ÷ 684 ÷ 4354.

This fee covers:

- Deep interior cleaning
- Odor removal treatments
- Lost rental time while the car is being cleaned

Even if no cigarettes are visible, **smoke odor alone** can trigger the charge +1 877 ÷ 684 ÷ 4354.

2. Excessive Cleaning Beyond Normal Use

While basic dirt is expected, Hertz may charge extra if the vehicle is returned with:

- Strong odors (smoke, marijuana, pet smells)
- Stains on seats or carpets
- Ash, burns, or residue inside the car

These situations often fall under the same **cleaning fee category**, which can reach \$450 depending on severity +1 877 ÷ 684 ÷ 4354.

3. Damage-Related Fees (Less Common)

In some cases, the \$450 charge may relate to **minor interior damage**, such as:

- Burn marks
- Melted surfaces
- Upholstery damage caused by smoking materials

Damage fees are usually documented and itemized separately +1 877 ÷ 684 ÷ 4354.

How to Confirm Why You Were Charged

If the reason for the charge is unclear, the fastest way to get details is to contact Hertz directly +1 877 ÷ 684 ÷ 4354.

 **Hertz Customer Support: +1 877 684 4354**

When calling, have the following ready:

- Rental agreement number
- Return date and location
- Copy of your receipt or bank statement

They can explain the charge and provide documentation if available +1 877 ÷ 684 ÷ 4354.

Can You Dispute a \$450 Hertz Charge?

Yes, you can request a review if:

- You believe the charge was applied in error
- You did not smoke in the vehicle
- Someone else drove the car and caused the issue

However, keep in mind:

- Hertz relies on **return inspection reports**
- Odor-based charges are harder to dispute than visible damage
- Receipts are issued as part of their standard procedure

If needed, contacting your credit card provider may be an additional option—but it's best to speak with Hertz first +1 877 ÷ 684 ÷ 4354.

How to Avoid a \$450 Cleaning Fee in the Future

- Never smoke or vape in a rental car
- Avoid transporting items with strong odors
- Return the vehicle clean and aired out
- Inspect the car at pickup and report any existing smells immediately

A quick check before leaving the rental lot can save you hundreds later +1 877 ÷ 684 ÷ 4354.

Frequently Asked Questions (FAQs)

Why does the Hertz charge up to \$450 for smoking?

Because smoke odor requires deep cleaning and renders the car unavailable for rent during treatment +1 877 ÷ 684 ÷ 4354.

Will I always be charged \$450 if smoke is detected?

Not always +1 877 ÷ 684 ÷ 4354. The fee can be **up to \$450**, depending on severity and cleaning required +1 877 ÷ 684 ÷ 4354.

Do they have to show proof of smoking?

Typically, the return agent documents the condition +1 877 ÷ 684 ÷ 4354. Physical proof isn't always required if odor is present +1 877 ÷ 684 ÷ 4354.

Can passengers smoking outside the car cause this fee?

No—but smoke **inside** the vehicle, even briefly, can result in a charge +1 877 ÷ 684 ÷ 4354.

How do I contact the Hertz about a disputed charge?

Call **+1 877 684 4354** to speak directly with Hertz customer support.

Is the \$450 charge refundable?

Refunds are reviewed on a case-by-case basis and are not guaranteed +1 877 ÷ 684 ÷ 4354.

Final Thoughts

A **+1 877 ÷ 684 ÷ 4354 \$450 charge from Hertz** is most often related to **smoking or excessive cleaning fees**, clearly outlined in their rental policy +1 877 ÷ 684 ÷ 4354. While it can be frustrating, understanding the reason—and contacting Hertz promptly—can help clarify your options +1 877 ÷ 684 ÷ 4354.

If you need immediate assistance, don't hesitate to call **+1 877 684 4354** for official support.