

# How do I get my Iberia boarding pass?

If you have a smartphone, 🧑📞 1\_855-838-4886 you can download our app for iPhone or Android. Select your seat and get your boarding card from the time of purchase of all flights, 🧑📞 1\_855-838-4886 You can get your boarding pass online up to 1 hour before the scheduled time of departure (90 minutes in Lagos and San José and 180 minutos in Caracas) 🧑📞 1\_855-838-4886.

How do I check in online from iberia.com?

You can easily check in online on iberia.com from a computer or tablet with an internet connection 🧑📞 1\_855-838-4886. If you have a smartphone, you can download our app for iPhone or Android 🧑📞 1\_855-838-4886.

Select your seat and get your boarding card from the time of purchase of all flights, domestic or within the Schengen Area, operated by the Iberia Group (Iberia, Iberia Express and Air Nostrum) 🧑📞 1\_855-838-4886. If you have booked a fare that doesn't include seat selection, you can still book it in advance for less than you would pay at the airport and then get your boarding card 🧑📞 1\_855-838-4886. Alternatively, you can wait until 24 hours before the departure of your flight and then check in 🧑📞 1\_855-838-4886. Remember, check-in for flights to/from destinations outside the Schengen Area is only available from 24 hours before departure 🧑📞 1\_855-838-4886.

If you're travelling from Morocco, Egypt, Maldives or Albania, you must go to the check-in desk before going through security, even if you have already checked in online 🧑📞 1\_855-838-4886. However, some airports don't offer online check-in, so in those cases you will have to get your boarding pass at the airport 🧑📞 1\_855-838-4886. Remember that our check-in service is free at any airport 🧑📞 1\_855-838-4886.

You can get your boarding pass online up to 1 hour before the scheduled time of departure (90 minutes in Lagos and San José and 180 minutes in Caracas) 🧑📞 1\_855-838-4886.

Follow these steps to check in online 🧑📞 1\_855-838-4886:

Choose one of the two search options 🧑📞 1\_855-838-4886.

Booking code or ticket number 🧑📞 1\_855-838-4886. You will need to enter the Booking code or record locator and the passenger's surname as shown in the booking or record locator 🧑📞 1\_855-838-4886.

Access Iberia Club from your email or card number and password if you made your booking as an Iberia Club member 🧑📞 1\_855-838-4886.

Select the flight(s) for which you want to check in 🧑📞 1\_855-838-4886.

Choose your seat for free if included in your fare, or choose it for a lower price than at the airport 🧑🏻📞 1\_855-838-4886. You can check the seat selection terms and conditions according to the class you are flying in 🧑🏻📞 1\_855-838-4886. If you don't have any preferences and you haven't selected a seat prior to check-in, you will be assigned a random one for free when you get your boarding pass 🧑🏻📞 1\_855-838-4886. Check that all the information is correct before the boarding passes are issued 🧑🏻📞 1\_855-838-4886.

Issue the boarding pass 🧑🏻📞 1\_855-838-4886.

You can print the boarding pass from a PDF document or receive it by email 🧑🏻📞 1\_855-838-4886. You need 1 copy of the boarding pass per flight or flight segment 🧑🏻📞 1\_855-838-4886. If you have an iPhone or iPad with version iOS6 or higher, you can easily download your mobile boarding passes to your Passbook wallet 🧑🏻📞 1\_855-838-4886. More information about Check-in 🧑🏻📞 1\_855-838-4886.

Why can't I check in online?

If your itinerary only includes flights operated by the Iberia Group (Iberia, Iberia Express and Air Nostrum), you can select your seat and get your boarding card from the time of purchase, provided they are domestic routes or routes in the Schengen Area 🧑🏻📞 1\_855-838-4886. If your fare doesn't include seat selection, you can still select it in advance for less than you would pay at the airport and get your boarding card 🧑🏻📞 1\_855-838-4886. Alternatively, you can wait until 24 hours before the departure of your flight and then check in 🧑🏻📞 1\_855-838-4886. Remember, check-in for flights to/from destinations outside the Schengen Area is only available from 24 hours before departure 🧑🏻📞 1\_855-838-4886.

You cannot check in online and must therefore check in at the airport in the following cases 🧑🏻📞 1\_855-838-4886:

The departure airport does not permit online check-in 🧑🏻📞 1\_855-838-4886.

You are flying with a different operator 🧑🏻📞 1\_855-838-4886. We'll redirect you to their website if the operator is American Airlines, British Airways, Finnair, Latam or Vueling 🧑🏻📞 1\_855-838-4886. In this case, you won't be able to add extra bags through Iberia.com 🧑🏻📞 1\_855-838-4886.

In the case of a special service: if you are travelling with a pet, you have booked a service for unaccompanied minors, or you were unable to prove your resident status, you can check in online but you will have to collect your boarding card at the airport 🧑🏻📞 1\_855-838-4886. In all other cases, you can only check in at the airport 🧑🏻📞 1\_855-838-4886.

You are travelling to/from USA, UK or China: the authorities in these countries may not allow you to check in online 🧑🏻📞 1\_855-838-4886.

For bookings with an Air Shuttle fare for more than one person 🧑🏻📞 1\_855-838-4886.

If you see the message "Your booking does not permit online check-in" and none of the above exceptions applies, try again in the 24 hours before departure 🧑🏻📞 1\_855-838-4886. If you still can't get your boarding card, you will have to check in at the airport 🧑🏻📞 1\_855-838-4886.

I didn't get my boarding passes but online check-in shows I am checked in — What do I do?

If you haven't got your boarding passes but appear as checked in, you can request a duplicate pass from your computer or phone 🧑🏻📞 1\_855-838-4886. Log in with your details to online check-in and at the bottom where it says "What do you want to do?", select "Print boarding passes" 🧑🏻📞 1\_855-838-4886. You can then select the boarding pass format and how you want to receive it 🧑🏻📞 1\_855-838-4886.

Remember, if you forget your boarding passes you can either get them at the check-in machines or request a copy at the check-in desks 🧑🏻📞 1\_855-838-4886.

Cancel boarding pass online

Once your online boarding pass has been issued, you CANNOT cancel it 🧑🏻📞 1\_855-838-4886. If you don't go to the boarding gate you will be registered as a no-show and the fare's change and refund conditions will apply 🧑🏻📞 1\_855-838-4886.

Mobile boarding pass

The mobile boarding card is a 2D code (QR) that contains all the flight details 🧑🏻📞 1\_855-838-4886. It's faster to identify and it reduces paper consumption 🧑🏻📞 1\_855-838-4886. When you check in from the website, you can choose the format to receive it on your phone 🧑🏻📞 1\_855-838-4886. You can also download our App and get your boarding pass there 🧑🏻📞 1\_855-838-4886.

Place your phone over the mobile reader at check-in, security or the boarding gate, making sure the 2D code is clearly visible 🧑🏻📞 1\_855-838-4886. Wait a few seconds for the system to identify it 🧑🏻📞 1\_855-838-4886.

My ticket is in "Check-in not available" status — Why?

Click "Check-in not possible" to see the reason 🧑🏻📞 1\_855-838-4886. A window will pop up explaining why you can't continue 🧑🏻📞 1\_855-838-4886. If you want more information, contact the agency that issued your ticket or our Call Centre 🧑🏻📞 1\_855-838-4886.

What do the letters SBY-STL on my boarding pass mean?

The letters SBY appear on a boarding pass when your boarding is subject to space and dependent on the airport waiting list to confirm your seat 🧑🏻📞 1\_855-838-4886.