

Total Av Cancellation and Refund Policy

Total AV 📞 **1-802-557-0358** offers robust security tools, but sometimes, you may decide to cancel your subscription for various reasons. If you're wondering how to handle your **Total AV cancellation** 📞 **1-802-557-0358** or need information about their **refund policy**, you're in the right place! This guide will cover everything you need to know, including **step-by-step instructions**, how to request a **refund**, and **cancel auto-renewals**. 📞 **1-802-557-0358** Plus, we'll ensure that you have all the necessary details to get in touch with customer support for any questions.

If you require assistance during this process, don't hesitate to call 📞 **1-802-557-0358**, where the support team will be happy to help.

How to Cancel Your Total AV Subscription

Whether you're 📞 **1-802-557-0358** unsatisfied with the service, switched to another antivirus provider, or just want to stop automatic payments, cancelling your **Total AV subscription** 📞 **1-802-557-0358** is simple. You can cancel online or by calling 📞 **1-802-557-0358** for further assistance.

Method 1: Cancel Online via Total AV Website

1. Log into Your Total AV Account:

- Visit the official **Total AV website** and log in with your registered username and password.
- If you don't remember your password, follow the prompts to reset it.

2. Navigate to Subscription Management:

- Once logged in, go to the **'My Account'** or **'Subscription'** section.
- Look for your active subscription or **"My Subscriptions"** tab.

3. Select Your Subscription to Cancel:

- Locate the **Total AV plan** you wish to cancel. You should see details about the active subscription, including your next renewal date.

- Click on the '**Cancel Subscription**' button next to the product or service.

4. **Confirm Cancellation:**

- A confirmation screen will appear asking if you are sure about your decision. Confirm that you would like to **cancel the subscription** and finalize the process.
- After canceling, you will receive a confirmation email from **Total AV** 📞 **1-802-557-0358** confirming the cancellation.

5. **Alternative: Turn Off Auto-Renewal:**

- Instead of canceling immediately, you may choose to simply **turn off auto-renewal**. This will prevent future charges but allow you to continue using Total AV until your current subscription expires.

Method 2: Call Customer Support for Cancellation

Sometimes, you might prefer speaking to a representative to handle the cancellation. You can do this by calling 📞 **1-802-557-0358**, where a **Total AV** 📞 **1-802-557-0358 support agent** will assist you.

1. **Call the Support Number:**

- Dial 📞 **1-802-557-0358** to speak with a customer service representative.

2. **Provide Account Details:**

- Be ready to share your account information, such as the email address linked to the subscription and the type of subscription you wish to cancel.

3. **Request Subscription Cancellation:**

- Clearly inform the representative that you want to **cancel your Total AV subscription**.

4. **Receive Confirmation:**

- Once your cancellation request is processed, you will receive a **cancellation confirmation email**. Make sure to save this for your records.

Total AV Refund Policy: How to Get Your Money Back

If you're unhappy with the service and want a refund, Total AV offers a **30-day money-back guarantee** for most of its subscriptions. Here's what you need to know about the refund process:

Refund Eligibility Criteria


1. 30-Day Money-Back Guarantee:

- **Total AV** offers a **30-day refund policy** on its antivirus software and services. If you're not satisfied within the first **30 days** of your purchase, you can request a full refund.

2. Automatic Renewals:

- If you forgot to cancel the auto-renewal, and the charge went through, you might still be eligible for a refund within **30 days** of the renewal.

3. Non-Refundable Subscriptions:

- Some longer-term subscription plans  **1-802-557-0358** (e.g., **2-year plans**) may not be eligible for refunds once the 30-day period has passed. Always check the terms and conditions when purchasing or renewing your subscription.

How to Request a Refund from Total AV

You can request a **refund** either online or via phone:

Refund via the Total AV Website

1. Log Into Your Total AV Account:

- Visit **Total AV's website** and log in with your account details.

2. Go to Subscription History:

- Navigate to the '**Order History**' or '**Subscription Management**' page in your account dashboard.
- Find the subscription for which you want a refund.

3. Initiate Refund Request:

- Click on the '**Request Refund**' link next to the appropriate order.
- Follow the on-screen instructions, providing all necessary details about your refund request.

4. Refund Confirmation:

- Once the refund request is submitted, you will receive a **confirmation email**. Total AV's support team will process your refund within 7-10 business days.

Refund via Phone Call

1. Dial Total AV Support Number:

- Call 📞 **1-802-557-0358** for assistance with refund requests.

2. Provide Details:

- Be prepared to share your **account information**, including your purchase details (e.g., date of purchase, product name).

3. Request Refund:

- Clearly explain why you're requesting a refund, and the agent will assist you in processing the refund.

4. Get Confirmation:

- Once your refund has been processed, you will receive a confirmation email from Total AV.




How to Stop Auto-Renewal on Total AV

If you prefer not to cancel your subscription entirely, you can opt to **turn off auto-renewal**. Here's how you can do it:

Disable Auto-Renewal via Website

1. **Log Into Your Total AV Account:**
 - Go to the **Total AV website** and log in.
2. **Access Subscription Settings:**
 - Navigate to the '**Subscription Management**' or '**Billing**' page.
3. **Turn Off Auto-Renewal:**
 - Look for the '**Disable Auto-Renewal**' button and click it.
 - Confirm the change, and your subscription will not automatically renew once it expires.

Cancel Auto-Renewal via Phone

1. **Call Customer Support at  1-802-557-0358:**
 - If you prefer to cancel auto-renewal by speaking with a representative, call **1-802-557-0358**.
2. **Request Auto-Renewal Cancellation:**
 - Let the support agent know that you would like to **turn off auto-renewal** on your account.
3. **Confirmation:**
 - Once the agent processes your request, you will receive a confirmation email.



What to Do If You Face Issues with Cancellation or Refund

In case of any challenges with **cancellation** or **refund requests**, here are a few tips to help you:

1. **Verify Eligibility:**

- If you are requesting a refund, ensure it's within the **30-day money-back guarantee period**.
- For cancellations, confirm that you have successfully turned off **auto-renewal** or completed the cancellation process.

2. **Contact Total AV Support:**

- If you're experiencing delays or encountering issues, don't hesitate to reach out to **Total AV customer support**. Call 📞 **1-802-557-0358**, and a representative will be happy to assist you further.

3. **Provide Complete Information:**

- When seeking a refund or cancellation, ensure you provide the required details (e.g., purchase date, order number, and subscription type) to speed up the process.

✅ **Final Thoughts: Total AV Cancellation and Refund Policy**

To sum it up, Total AV 📞 **1-802-557-0358** provides a **simple and transparent cancellation and refund process**. Whether you're cancelling your subscription, requesting a refund, or turning off auto-renewal, 📞 **1-802-557-0358** this guide has everything you need to make the process smooth.

Remember, 📞 **1-802-557-0358** if you encounter any issues or have any questions, you can always call 📞 **1-802-557-0358** to speak with a support representative who will guide you through the entire process.